

e-Ticketing System suitable for the



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What is e-ticketing Solution?

A cloud-based software system that can be accessed from anywhere of the globe using internet connectivity. Major part of this software system that is for the Administrative Users, Ticket Counters & Customers/Visitors are to be accessed through any compatible web browser and the other part that is for the Ticket Examiners is from an android app. Device Responsive designs of the User Interface that automatically fits in any device irrespective of the screen size without any manual adjustments. Latest and robust data security mechanism both in terms of data in transit during transactions and data storage. An automated and paperless system so that efforts and time thus cost of human resource along with the cost of stationeries, storage etc. can be either partially or fully eliminated. This software system facilitates to issue Tickets for (a) one time entry, (b) multiple entry, (c) season tickets, (d) monthly tickets (e) Group Tickets and (f) tickets using differential pricing mechanism when required. Payments received through online mode captured by integrated Internet Payment Gateway and through UPI, Debit/Credit Cards from the EDC Terminals installed at the Ticket Counters. This feature eliminates the hassles of cash handling as much as possible.



Ticket examiner can either key in the ticket number or can scan the QR code as shown by the ticket holder

If the ticket is valid for the day and the respective entry point then the ticket examiner will be asked to enter the exact number of entrants.

If the total number of visitors as mentioned in the ticket has already entered then the ticket will be shown as exhausted.

The system will automatically restrict the entry of unauthorised visitors beyond the mentioned head count in a ticket.



Interface for the personnel selling tickets from the counters



Different forms of issuing the Tickets

Ticket for smart phone showing the QR Code & other relevant details

Paper Tickets issued from the Ticket Counters through the EDC terminals showing the QR Code & other relevant details

Ticket for keypad/feature phone showing the unique Ticket No. & other relevant details

- Allows to manage the weekly off and daily business hours. This software system automatically allows and restricts selling of the tickets accordingly.
- Manages taxation (GST) automatically and also allows to change the tax rates/propositions very easily as and when required in case of change in any tax rates.
- Issuing of tickets at a discounted rate or for absolutely free of cost to manage special cases is also possible.
- Facility to collect sale proceeds in debit & credit cards, UPI/QR Code and as well as in cash from the ticket counters.
- Tickets can be sold 24 x 7 through online mode from the web site but only for the defined business hours specific to the each unit.
- Transparent and easy system to manage the change of duty shifts of the personnel at the ticket selling counters.
- Robust and analytical reporting system to enable the administration to monitor the regular activities and to take business decisions for the future based on the captured data

- Flexible in terms of managing the administrative structure/ jurisdiction and accordingly the hierarchy of the users.
- Providing of the required access rights to each specific user or revoking of the same based on their respective job role is easily manageable.
- Allows to manage as many locations and different units therein when separate ticketing system is required for all or specific units. Example : When a separate ticket is required to enter a particular gallery of a museum or a specific enclosure of a zoo or to avail a special ride in an amusement park even when the visitor has already purchased the entry ticket of the said location i.e. the museum or zoo or the amusement park then this software system allows to manage the requirement.
- Deployment and relocating of the staff members are fully flexible and easily manageable even that is also in real time.
- Facilitates to manage and offer differential pricing, if required. e.g. When price of the tickets are different for the Indian nationals and the foreigners or for the adults and children.
- Flexible in terms of defining the ticket prices for, specific period, specific day or even for specific shows/schedules of any given day.



Interface for the general public to purchase online tickets from anywhere

This software system also facilitates to issue category wise and seat number specific tickets of an arena.

